

Exchange & Cancellation Policy

Cancellation Policy

If you are not satisfied with your purchase, you may exchange or return it for a refund (excluding shipping and handling charges) within 15 days from shipping from our warehouse, subject to a Return www.smsnetwork.in (Sarokar Management Services Pvt. Ltd). Remember, the cost of shipping will be deducted from your total refund . A return merchandise authorization number can be requested by clicking on the [Return](#) (Under Customer Service Column) Form, please see our note below regarding Special Orders. All purchases, accessories, serial numbered security tags (if provided), and packing materials must be in new condition to avoid refusal of the returned merchandise or restocking fees. All returned or exchanged items must be in new condition, in their original packaging, and must include all packing material, blank warranty cards, manuals, and accessories. **ANY SIGNS OF WEAR OR REMOVAL OF PARTS, WILL RESULT IN REFUSAL OF YOUR RETURN.**

If when you receive your purchase, there are any noticeable discrepancies or damages, or if the item is not what was ordered, color and size difference etc please contact smsnetwork.in (Sarokar Management Services Pvt. Ltd) within

7 days of receipt of your shipment to make the necessary corrections and we will exchange your product as per your request where customer don't have to pay any additional charges.

If a return shipping label is provided via email, please print the label and tape it to the shipping carton.

How to return or exchange an item

- ▯ **Place the original package into a shipping carton.**
- ▯ **Include the invoice and the reason for the return. If defective, please specify the defect.**
- ▯ **Please do not place stickers or shipping labels on the original manufacturer's package.**
- ▯ **We recommend you ship via insured ground service with a tracking number. Return shipping charges are the responsibility of the customer. We are not responsible for lost or damaged packages.**
- ▯ **If an order is shipping via ground shipping, the initial shipment fee incurred by smsnetwork.net (Sarokar Management Services Pvt. Ltd) to ship will be deducted from the refunded amount.**

No Cancellation will be allowed after 15 days from the date of the transaction.

Exchange & Returns : If there is any product mismatch or you want to return or exchange product already received by you then you can return the material received within 15 days post receiving the goods. Customer is required to inform us by email or customer care info@smsnetwork.in or savexgroup@gmail.com in that your intent to return or exchange then we will organize for the return courier. Exchange or credit note will be issued after receipt of the returned material in our registered office.

Cancellation Policy

- Cancellations from the client's side can only be accepted, if the request made within 15 days from the date of transaction.
- No Cancellation will be allowed after 15 days from the date of the transaction.
- Exchange & Returns : If there is any product mismatch or you want to return or exchange product already received by you then you can return the material received within 15 days post receiving the goods. Customer is required to inform us by email, what up or customer care number for any assistance on (+91-9911308800) that your intent to return or exchange then we will organize for the return courier. Exchange or credit note will be issued after receipt of the returned material in our registered office.

Return Policy

Return of Products by you we will accept the return of the products, provided such return is for products that are manufacturing damaged, defective, wrongly delivered & incomplete package. Subject to the condition that we are informed about such discrepancies with immediate effect at the time of receipt of the product and provided that the products are returned in their original condition.

Buyer have to pay the Return Cost.

20 days replacement conditions:-

smsnetwork.in, offers 20 days replacement guarantee for all products sold on smsnetwork.in is belongs to **Sarokar Management Services Pvt. Ltd**, under certain conditions which are mentioned below.

Customers will notify us of any manufacturing damage or defect within 24 hours from the date of receipt of delivery of the products, in case customer fails to inform smsnetwork.in, within the stipulated time frame, **Sarokar Management Services Pvt. Ltd** reserves the right to accept or reject such request at its discretion.

Sarokar Management Services Pvt Ltd will replace the manufacturing defective product with a brand new product at no extra cost. smsnetwork.in will try to replace the specific product ordered. However, the company reserves the right to offer an alternate product in case the product is out of stock/ production.

The 30 days replacement guarantee is valid only in cases of manufacturing defects and is invalid in cases of damages due to normal wear & tear and negligence on part of the customer.

The return policy is also not valid for certain products such as wrist watch, sunglasses, garment accessories etc. Should customers come across any issue with such products, they are advised to contact customer service with immediate effect at the time, failing which we do not take a request for replacement.

If any orders are cancelled by you after procurement, but before being shipped by smsnetwork.in, then we will charge restocking fee applicable as per the product category. All orders will attract a restocking fee of 15% of the order value. Refund will be made after deducting such restocking fee as applicable within 10-15 working days by NEFT/ Cheque or DD. If buyer paid Twice than biramart.com will refund Full Amount by NEFT within 7-15 Days.

Delivery Information

For International buyers, orders are shipped and delivered through registered international courier companies and/or International speed post only. For domestic buyers, orders are shipped through registered domestic courier companies and /or speed post only. Orders are shipped within 3-5 working days and a maximum period of 15 working days if some delay occurs which is informed by us through SMS/EMAIL, or as per the delivery date agreed at the time of order confirmation and delivering of the shipment subject to Courier Company / post office norms.smsnetwork.in is not liable for any delay in delivery by the courier company / postal authorities and only guarantees to hand over the consignment to the courier company or postal authorities within 15 working days from the date of the order and payment or as per the delivery date agreed at the time of order confirmation. Delivery of all orders will be to registered OR given address of the buyer at all times (specified at the time of Order). Our Company Name is in no way responsible for any damage to the order while in transit to the buyer.

smsnetwork.in is proud to use Payment Gateway Name for fast, easy and efficient secure payments.

All major credit cards are accepted.